

Release Notes

Axiom Contract Management
Version 2023.4

The Axiom logo consists of the word "AXIOM" in a bold, white, sans-serif font. It is enclosed within a rectangular frame made of two parallel lines, one light blue and one light purple, which are slightly offset from each other.

AXIOM

320 N Sangamon St
Suite 700
Chicago, IL 60607
847-441-0022
www.syntellis.com
info@syntellis.com

Syntellis® is a trademark of Syntellis Performance Solutions, LLC. Microsoft®, Excel®, and Windows® are trademarks of Microsoft Corporation in the United States and/or other countries. All other trademarks are the property of their respective owners.

This document is Syntellis Performance Solutions Confidential Information. This document may not be distributed, copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable format without the express written consent of Syntellis Performance Solutions.

Copyright © 2024 Syntellis Performance Solutions, LLC. All rights reserved.

Version: 2023.4.7

Updated: 6/17/2024

Contents

About the Release Notes	4
New features in 2023.4	5
New features in 2023.4.7	7
What to know before upgrading	8
Prepare and schedule upgrades	9
Getting help and training	10
Issues fixed in 2023.4	11
Issues fixed in 2023.4.1	12
Issues fixed in 2023.4.2	13
Issues fixed in 2023.4.4	14
Issues fixed in 2023.4.6	15
Issues fixed in 2023.4.7	16

About the Release Notes

Syntellis is pleased to announce the 2023.4 release of Axiom Contract Management. Each product release provides new features, enhancements, and configuration options. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

This document provides the list of changes to shared areas of the Axiom Healthcare Suite products, which includes:

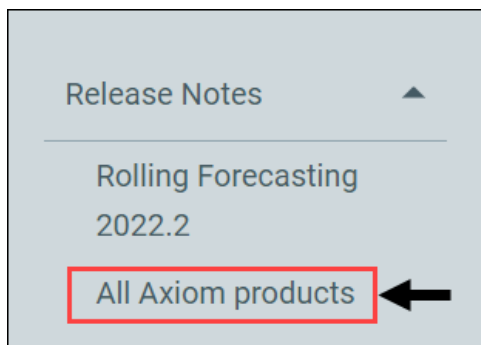
- Suite-wide feature additions and changes
- Security changes
- Key platform changes

Each Axiom Healthcare Suite product has their own separate release notes that provide additional details about features and fixes that are specific to that product.

Prior to upgrading, review the **Axiom 2023.3 Release Notes** and the release notes for each product that is licensed by your organization.

► Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, [open the product online help](#), and at the top of the menu on the left side of the page, click **Release notes > All Axiom products**.



New features in 2023.4

New features in the release include:

▶ **New Calc Measure**

A new **Line Item Quantity** calc measure was added for the Line Item MPR calculation. This calc measure incorporates units as part of the multiple procedure reduction calculation.

▶ **New File Upload functionality**

File upload functionality was added in Limit and Threshold Exclusions to make contract building easier.

Enhancements in the release include:

▶ **Improved functionality in Drill-Down Reports**

- Added ability to remove filters from Design View.
- Added decimal functionality to measures in both Design View and Report View.
- Added ability to delete a drill-down report.
- Changed how **Total Amounts** are displayed in the user interface. Total amounts are not displayed when results are limited.
- Limited the number of open tab types to one.

▶ **Increased file size capability**

The maximum file size was increased to 250 MB for importing and exporting version files.

▶ **Locked contract status**

Locked contracts now indicate a locked status with a lock icon.

▶ **Improved claim viewing**

Improvements were made when users open multiple instances or sessions of View a Claim.

▶ **Posting totals in Import Data**

Posting totals are now available in Import Data.

► **Clarity in Calculation Detail Report**

The Calculation Data report now excludes Reporting Category attributes that are not assigned to the contracts that are reported, which removes unnecessary responses.

► **Setting limit include options**

Changed the user interface to set the “Limit to include” check box for clauses and terms.

New features in 2023.4.7

Enhancements in the release include:

- ▶ **Updated the 3M GPCS certificate**

Updated the 3M GPCS certificate by the 9/30/2024 deadline.

What to know before upgrading

IMPORTANT: You must apply the latest Axiom upgrade before applying any 2023.4 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to Axiom 2023.3 before the first product upgrade. Refer to the **Axiom Release Notes** for consideration before upgrading.

When upgrading to the 2023.4 version of Axiom Contract Management, note the following:

- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically returned to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced.
- Driver files are replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes.
- Shared tables might have any of the following changes:
 - Columns reordered
 - New columns added
 - Old columns removed (rare)
- If you copy and paste into or from Axiom tables, please review the column order of those tables after upgrading to assess the impact to your internal processes.

Prepare and schedule upgrades

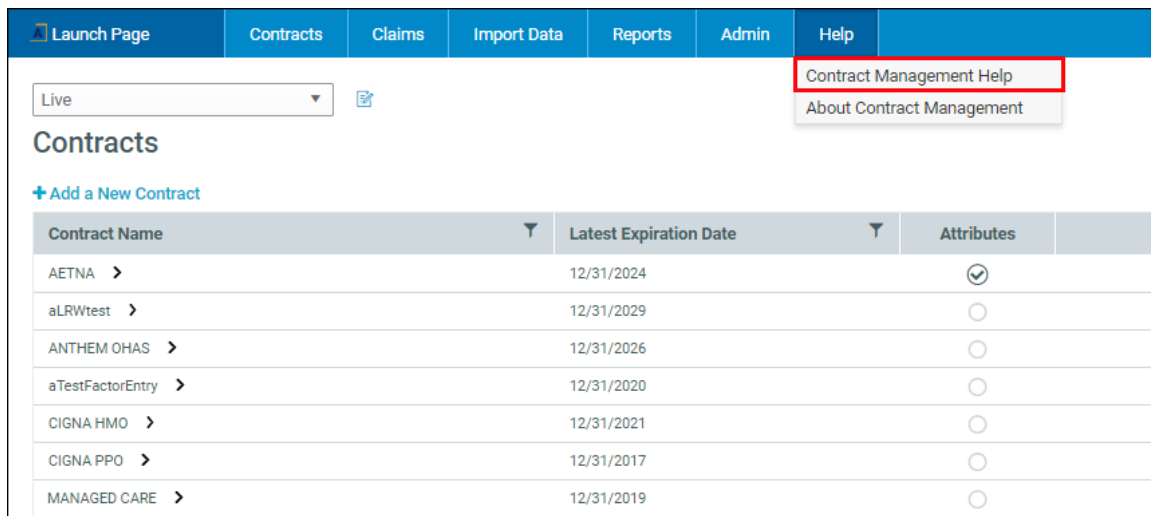
Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization's Axiom System Administrator or contact Support by creating a support case to request a Preferred Upgrade Window:
 - Log in to [Syntellis Central](#).
 - Click **Support Cases**.
 - Click **Schedule an upgrade**.
 - Enter your Preferred Upgrade Window information.
 - Click **Submit**.
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Online help** – From the main menu header, click **Help**, and then select **Contract Management Help**. The Contract Management Help opens in a new browser window.



- **Contextual help** – For selected Axiom Contract Management main pages such as the Contracts page, Drill-Down Reports page, View a Claim, and others, accessing the help from these pages opens the online help topic related to that feature.

► Syntellis Central

Syntellis Central provides centralized self-service content and resources for the Axiom Healthcare Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.
- Access tips, tricks, and best practices in our knowledge base.
- Find training and certification content, including on-demand, video, webinars, labs, and instructor-led courses.
- Ask a question in the peer-to-peer Syntellis Community.
- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.

Issues fixed in 2023.4

The following table lists the resolutions for issues addressed in Contract Management 2023.4, released on November 13, 2023:

Issue	Description
Case Number 00517143 - Psych Comorbidity Release Import - set ICD setting to default to 10. [#62056]	<p>Summary: In previous versions, users accessed an ICD Type dropdown menu to select the ICD Type when uploading or specifying the Comorbidity File. The selection defaulted to ICD-9.</p> <p>Resolution: The ICD Type dropdown menu was removed. When uploading and specifying the Comorbidity File, the ICD Type defaults to the current ICD Type (ICD-10).</p>

Issues fixed in 2023.4.1

The following table lists the resolutions for issues addressed in Contract Management 2023.4.1, released on December 18, 2023:

Issue	Description
Contractual Analysis Institutional Report - LOS/Claim Count populated with 0. [#78406]	Summary: Claim Count and Length of Stay (LOS) values were not populated in the Contractual Analysis Institutional Report. Resolution: Updated the field type from Decimal to Integer , which populated the Claim Count and LOS values in the Contractual Analysis Institutional Report.
Case Number 00531265 - Import batch process failure. [#83463]	Summary: The import failed when an Add Data file was empty. Resolution: The import now records an error message in the Scheduler that notifies users of the empty Add Data file. The import will continue processing the remaining steps.
Case Number 00531415 - Multiple pages only picking up first page. [#84325]	Summary: When using the Select All check box in the Rates dialog, the adjusted selected rows value only applied to the first page of rates. Resolution: When using the Select All check box in the Rates dialog, the adjusted selected rows value now correctly applies to all pages.
Case Number 00533553 Full Import Report pdf does not show flat files imported. [#84735]	Summary: The Import Summary did not include the Add Data flat files that were imported. Resolution: The SQL statement was corrected to ensure that all ETL import files are included in the Import Summary.
Drill-Down Reports - Incorrect Case Count and associated measure total. [#84282]	Summary: When filtering across tabs in Drill-Down Reports, measure values were not populated correctly when accounts contained inactive claims. Resolution: The code was updated to correctly return measure values when filtering across tabs in Drill-Down Reports for active records only.
Case Number 00531094 - Drill-Down Report field reference error. [#85037, #84772]	Summary: Some Row Groupings in flat Drill-Down Reports resulted in ambiguous column name error messages. Resolution: The column names are now created correctly in flat Drill-Down Reports with large numbers of groupings.
Code Adjustment grid missing cancel/delete by row. [#85714]	Summary: The Delete icon was missing in the Code Adjustment grid. Resolution: The missing Delete icon now appears in the Code Adjustment grid.

Issues fixed in 2023.4.2

No client-facing issues were addressed in Contract Management 2023.4.2, released on January 22, 2024.

Issues fixed in 2023.4.4

The following table lists the resolutions for issues addressed in Contract Management 2023.4.4, released on February 26, 2024:

Issue	Description
Import Version error. [#87980]	<p>Summary: When importing a contract version from a file, large files failed to upload, because of a parsing error.</p> <p>Resolution: The maximum file size is now increased to 250 MB for importing and exporting version files.</p>
Adjusted Charges and Threshold - not used if not first clause. [#90596]	<p>Summary: For charge adjustments with a threshold equal to the second or greater clause of a contract, the calculation did not use the adjusted charges to qualify or apply reimbursement, but rather reverted the charges to the original charges.</p> <p>Resolution: When using a charge adjustment and threshold in a contract, the adjusted charges are retained and used in all calculations—regardless of clause hierarchy.</p>

Issues fixed in 2023.4.6

The following table lists the resolutions for issues addressed in Contract Management 2023.4.6, released on May 6, 2024:

Issue	Description
Case Number 00548508 - suppressed 3M edits are still causing claims to not price. [#94332]	<p>Summary: Suppressed 3M edits were ignored, which prevented claims from determining a price.</p> <p>Resolution: Corrected the list of edits to suppress so they are recognized and claims can determine a price.</p>

Issues fixed in 2023.4.7

No client-facing issues were addressed in Contract Management 2023.4.7, released on June 17, 2024.